OLUWASEUN ABIOLA

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**Summary**

An innovative, and proactive Electronic Medical Records consultant with experience in various EMR software. I have shown great integrity and work ethic during activation in acute care and ambulatory settings. I have provided elbow support for physicians and nurses during and EMR implementation. In addition, I have assisted in data migration of pertinent medical information.

**Objective**

Seeking consulting and elbow support opportunities to train and assist end users on workflow process of EMR in an acute or ambulatory clinical settings.

**Skills**

Proficient in various EMR such as Epic, Siemens Sorian, Cerner, and Eclipse  
Health Assessment and data gathering, Database Management, Data/Business/System Analysis Proficient with key Microsoft office tools such as Word, Excel, Visio and Outlook.  
Excellent team member  
excellent oral and written Communication skills  
Clinical Transformation  
Excellent Teaching Techniques and Skills  
Highly Flexible with work requirements

**Work Experience**

**ATLANTICARE**

*Atlantic City, NJ May 29*

*Cerner Ambulatory and Rev cycle*

(zone Lead)

• Support multiple modules within the Ambulatory, Acute clinics: PowerChart, PowerNotes, Revenue Cycle, Registration, Scheduling, and Admission.

• One on one support with Physicians and the clinical staff in Ambulatory.   
• Roles supported: Pediatrics, Family Medicine, Front desk staff, Nurses and Clinical Managers   
• Assist nurses with navigating through the Adhoc  
• Provide end users with assistance and consultation on their workflow in Cerner.   
• Assisted the providers on how to use the quick order and file their charges and Create their note using Dynamic documentation

**LIONS GATE HOSPITAL**

*North Vancouver, British Columbia, Canada May 4*

*CERNER INPATIENT*

•Help Nurses with quick Registration

• Provided support to nurses in adding Acuity

•Help nurses and physician in placing orders

•Help them in completing triage

•Help them with bed assigning

•Showed them the depart process

**HOAG HOSPITAL**

*Newport beach, California*

*EPIC INPATIENT APRIL 26*

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.   
• Showed clinician how to document procedures using structured documentation   
• Show clinician how to enter free text in power note   
• Showed clinician how to utilize E-prescribing to route medication to pharmacy   
• provided nurses with step by step process of ordering medication, labs and procedures.   
• Showed nurses how to modify Medications & Orders composure.   
• Showed nurses and physician how to identify a new encounter on schedule list.

**MAINLINE HOSPITAL**

*PHILADELPHIA*

*EPIC INPATIENT MAR 7*

*Beacon, Radiology Clindoc*

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.

• Helped them to create treatment plan

• Helped them to create Therapy plan

• Asisted them on how to order blood release them and Transfuse

• help them on how smartest works

• helped the radiology on how to view images

• Helped them on how to create Smartphrase

**COOK CHILDREN’S HEALTH CARE**

Dallas, TX

Epic Inpatient Feb 26- Mar 7 2018

Clindoc/ Anesthesia

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.   
• Showed clinician how to document procedures using structured documentation   
• Show clinician how to enter free text in power note   
• Trained Nurses/Anesthesiologists on how to link epidural to C- section.   
• Trained and Assisted Nurses on how to find Labor & Delivery patients on the chart.   
• Efficiently supported Nurses on documentation of C- section patients.   
• Provided elbow support to Physicians/Anesthesiologists on the floor.

**NANTICOKE HEALTH SERVICES**

*Seaford Delaware (FEB 2018)*

*Cerner Ambulatory and Rev cycle*

• Support multiple modules within the Ambulatory, Acute clinics: PowerChart, PowerNotes, Revenue Cycle, Registration, Scheduling, and Admission.

• One on one support with Physicians and the clinical staff in Ambulatory.   
• Roles supported: Pediatrics, Family Medicine, Front desk staff, Nurses and Clinical Managers   
• Assist nurses with navigating through the Adhoc  
• Provide end users with assistance and consultation on their workflow in Cerner.   
• Assisted the providers on how to use the quick order and file their charges and Create their note using Dynamic documentation

**PGUT WESTERN HILLS MEDICAL CLINIC**

*Salt Lake, Utah (FEB 2018)*

*Cerner Ambulatory and Rev cycle*

• Support multiple modules within the Ambulatory, Acute clinics: PowerChart, PowerNotes, Revenue Cycle, Registration, Scheduling, and Admission.

• One on one support with Physicians and the clinical staff in Ambulatory.   
• Roles supported: Pediatrics, Family Medicine, Front desk staff, Nurses and Clinical Managers   
• Assist nurses with navigating through the Adhoc  
• Provide end users with assistance and consultation on their workflow in Cerner.   
• Assisted the providers on how to use the quick order and file their charges and Create their note using Dynamic documentation

**ST. LUKE HOSPITAL**

*PHILADELPHIA, ALLENTOWN (January 2018)*

*Epic Inpatient consultant*

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.   
• Showed clinician how to document procedures using structured documentation   
• Show clinician how to enter free text in power note   
• Showed clinician how to utilize E-prescribing to route medication to pharmacy   
• provided nurses with step by step process of ordering medication, labs and procedures.   
• Showed nurses how to modify Medications & Orders composure.   
• Showed nurses and physician how to identify a new encounter on schedule list.

**HealthSouth Hospital**

*Pittsburgh, PA (DEC 17)*

*Cerner Inpatient*

•Help Nurses with quick Registration

• Provided support to nurses in adding Acuity

•Help nurses and physician in placing orders

•Help them in completing triage

•Help them with bed assigning

•Showed them the depart process

**Cheshire Medical Center Dartmouth-hitchcock**

*Keene, NH (Nov 2017)*

*Epic Inpatient consultant*

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.   
• Showed clinician how to document procedures using structured documentation   
• Show clinician how to enter free text in power note   
• Showed clinician how to utilize E-prescribing to route medication to pharmacy   
• provided nurses with step by step process of ordering medication, labs and procedures.   
• Showed nurses how to modify Medications & Orders composure.   
• Showed nurses and physician how to identify a new encounter on schedule list.

**HealthSouth Hospital**

*Pittsburgh, PA (Oct 14- Oct 17)*

*Cerner Inpatient*

•Help Nurses with quick Registration

• Provided support to nurses in adding Acuity

•Help nurses and physician in placing orders

•Help them in completing triage

•Help them with bed assigning

•Showed them the depart process

**Banner University**

*Tucson, AZ (Sept 30- Oct 13)*

*Cerner Inpatient (Powerchart, Cpoe, Surginet)*

• Powerchart Physician Coach and Super User on Behavioral Health Unit.   
• Provided all necessary go-live support, as well as troubleshooting issues within Cerner to helpdesk and Command Center.   
• Provided support to physicians in managing message proxies, launchpoint, creating favorites and customizing orders and powerplans.   
• Provided support to physicians for dynamic documentation and training end user on Dragon and commands.   
• Job specific to: CPOE, Dynamic Documentation, Admission, Transfer, Depart Process, Power Plans, Registration, and Message Center

**Hci Group**

*Mayo Hospital Wisconsin (July 5) Epic 2017*

*Epic Inpatient consultant*

• Assisted nurses in patient complaints and vital sign documentation.   
• Helped physicians in associating diagnoses to medication.   
• Showed clinician how to document procedures using structured documentation   
• Show clinician how to enter free text in Note  
• Showed clinician how to utilize E-prescribing to route medication to pharmacy   
• provided nurses with step by step process of ordering medication, labs and procedures.   
• Showed nurses how to modify Medications & Orders  
• Showed nurses and physician how to identify a new encounter on schedule list.

**Physician Technology Partners**

*Summa hospital Ohio (May 4- present)*

*Epic Inpatient consultant*

* Provided Elbow support to Physicians and Nurses in Epic Care Inpatient
* Assisted Nurses documenting in Doc Flow sheet
* Assisted clinicians to set up and utilize smart tools – Smart text, Smart phrase.
* Assisted Nurses to administer medication in MAR
* Assisted Physicians with medical reconciliation
* Assisted clinicians on how to review and update a patient’s history and document patient-reported Immunizations.
* Supported Clinicians charting with Smart Sets and trained on how to use SmartText, Smart Phrase

And Smart Links effectively in writing progress note and also help clinicians to create patient list and also help them create preference list

**[Dignity Health Hospital](https://www.linkedin.com/company-beta/1627/)**

*Mercy hospital Downtown, Bakers field California march 31-April 2017(FIRSTNET AND POWERCHART)*

• Admitting patients, reviewing and updating patient demographic data, and assigning patients to beds or locations

• · Assigning, transferring and discharging patients, and performing medical records functionality

• Entering and reviewing clinical information including departmental and medication orders, performing drug interaction checking, documenting direct patient care, documenting related care activities, creating plans of care, documenting home medications, performing medication reconciliation, and other activities associated with clinical care

• Validating MedSeries4 Scheduling by reviewing the schedule, creating new appointments, and changing appointments ·

• Performing end-of-day billing processes including the production of billing related transactions and bills / statements

• Producing reports to ensure that the data validated was available and correct

**Cerner Sorian Inpatient**

*Banner university Tucson ,AZ July - August 2016 (CPOE &First net)*

* Order Entry
* Single user sign on
* Patient Admission Assessment Data, Patient care Flow sheet, Patient Factors, etc.
* Providers notes
* Barcode and Scanning
* Medication Override
* Log- in/ security Trouble shooting
* Medication revision
* Medication Dose Request and communication to Pharmacy
* Patients care plan
* CPOE Activation
* Physician Order Entry
* Order sets
* Medication reconciliation
* E- prescribing

**Epic Credentialed ClinDoc Trainer**

*Mayo Clinic Rochester March~ June 2016*

* Provided lesson plans pertaining to work flows
* Teaching one on one and classroom sessions in ClinDoc and Social Care Management
* Provided reports and feedbacks to ID after testing
* Provided both one and one and full classroom education
* Made sure the nurses and providers understand the basics of epic training
* Helped with Epic IT to conduct security log ins for all the end users

**Cerner Activation - Ambulatory**

*Health South Philadelphia, PA March2015 (Powerchart and Firstnet)*

* Cerner Go-Live Activation Support for Premier Specialty Practice - Einstein Healthcare Network
* Elbow Support for Endocrine Specialist at Fast Paced Clinic
* Strong Utilization of Diagnosis/Problem/List/Medication-list/ Power Orders/Power Chart
* Ad Hoc Chart-Power Forms-training Provider on navigation EMR effectively utilization of

Macros/ Favorites and Dragon Tools.

**Epic Credentialed Trainer Consultant (Inpatient &ClinDoc)**

*Summa hospital Ohio January 2015*

* + Under principal trainer, assisted in the design and development of training plan
  + Communicated project progress and training updates to project team and management
  + Worked closely with the implementation and the application teams during the go-live process
  + Reported and resolved any technical issues, error messages, printing issues, security problems, enhancement suggestions, etc.
  + Provided support to physician to Navigator their activities process to Ordering medication and Procedures, change medication defaults and sign orders
  + Performed on phone troubleshooting at the command center while participating in

Ambulatory go-live

Oluwaseun Abiola

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***GA 30127***

404-454-1321

Oabiola2020@yahoo.com

Authorized to work in US for any employer

**EXPERIENCE IN HEALTHCARE IT**

**SKILLS SUMMARY**

* More than three (3) years extensive healthcare IT experience including patient care in clinical setting as clinical system implementation and go-live support.
* Provides Allscripts Touchworks and/or Cerner Millenium/PowerChart training to physicians and clinic support staff.
* Provides on-site ‘Go-Live’ support, working hands-on with physicians and clinic support staff to guide them through the challenge of new system adoption.
* During ‘Go-Live’ implementation, assists physicians and support staff with altering current office workflows in order to incorporate new EMR workflows.
* Incorporates new curriculum as requested. Identifies learning objectives and cost-effective delivery methods. Assists with creating and maintaining new curriculum/course and associated deliverables.
* Identifies recurring points of confusion for end-users, and develops tip sheets, e-learning, and/or other curriculum to address gaps in understanding.
* Monitors and audits EMR systems for correct usage; conducts follow-up visits to address gaps in learning.
* Strong knowledge of EPIC ClinDoc, CPOE, Ambulatory and Cadence/Prelude; Cerner, Medicalis (Radiology)
* In-depth knowledge of implementation methodology, processes and healthcare workflows.

EXPERINCE IN DATA MANAGEMENT & SECURITY

I have over 10years experience combine in Information Technology (in designing, detecting & preventing various form of attacks on computer infrastructure, software and Data and detect potential data compromise, Compliance and Security)

**SKILLS/TOOLS**

* AWS – IAM, Compliance –GDPR, HIPAA, PCI-DSS, ISO 27001, 27017, ITAF

VPC SECURITY- Firewall, endpoint

AWS - Key Management Services, AWS Shield

* Use of EHR - Cerner, Epic (Cpoe, Surginet, Powerchat,Optime, Ambulatory)
* IT Risk Assessment, IT Control Auditing, Infrastructures, Vulnerability Management (Testing/Assessment/Compliance), NIST800-37
* Data Loss Prevention (DLP) knowledge and use of SolarWinds, Symantec, IPS/IDS, Nmap
* Use of IT governance Tools, appraiser of supply chain

* Security Compliance & Data Privacy and Audit with Amazon Web Services Config
* Data Testing, Migration, Recovery, Masking, Encryption tools
* Network Security, Cyber securities and threats, Asset Management, Due Diligence , Security Documentation/ Frameworks (ISO 27001, COBIT, PCI-DSS, NIST, ITAF), Patch Management, Configuration Management, (Active directory, Backup and Recovery),

**HEALTH IT EXPERIENCE:**

**Nashua Dec 2020**

**EPIC Cadence /Mychart**

Contributed hands-on work with team and other IT Staff to troubleshoot, resolve support issues. Assisted physicians in placements of orders, managing order sets, using Note writer and templates. Assisted end users in creating their Preference lists, and assisting in developing standardized workflows. Assisted the clinical staff with creating templates, and creating Physician specific Smart Sets. Resolved MAR and Flowsheet related issues. Helped nurses with escalation of ticket issues to command center.

**WESTCHESTER HEALTH (Medfirst Consulting)**

*CERNER INPATIENT (SURGINET/ANESTHESIA/Powerchart/ DYNAMIC DOCUMENTATION)*

*Newyork(OCT 2020)*

• Help physicians with setting up favorites, creating and maintaining Macros

• Help them how to place Epidural orders and also on how to document it  
• Provide end user support for SurgiNet and Anesthesia solutions.   
• Customized the Case Overview for the PACU and Main OR   
• Troubleshooting and escalating issues to command center

• Cerner Surginet/Anesthesia ATE Support for Nurses, Surgeons, Anesthesiologist in Preop, OR, Postop, Extended recovery, endoscopy, labor and delivery.   
• Provide assistance for Anesthesiologist in the OR during Intra-procedure charting and documentation

**Bonne Hospital Center (BJC Healthcare), Columbia, Missouri**   **August 4 – Dec 2020**

**EPIC Cadence /Mychart**

Contributed hands-on work with team and other IT Staff to troubleshoot, resolve support issues. Assisted physicians in placements of orders, managing order sets, using Notewriter and templates. Assisted end users in creating their Preference lists, and assisting in developing standardized workflows. Assisted the clinical staff with creating templates, and creating Physician specific Smart Sets. Resolved MAR and Flowsheet related issues. Helped nurses with escalation of ticket issues to command center.

**Atlantic Health System (Wave 4) Feb 13 – Jul 2020**

**EPIC Support - Cadence/Prelude (Soft and Main Go-Live)**

Supported front end users on registering patients, customizing their DAR, and scheduling appointments. Resolved system issues by effectively communicating with Project and Team leads. Assisted with RTE verification for insurance. Liaise between the end-users and the Command Center for issue reporting and resolutions for any major issues. Provided assistance with Cancel, Reschedule, Walk-in, Follow up, check out. Assist with EOD (End of Day) and setting up Cash Drawer.  Troubleshoot and assist proper uploading registration documents.

**Mayo Clinic Health System, Wisconsin July 4 – July 13 2019**

**Epic Activation Consultant - EPIC Ambulatory & Cadence**

Provided elbow Go-Live support to end-users during EPIC implementation. Provided additional End User training in In-basket workflows and telephone encounters. Assisted staff with utilization of smart phrases smart-sets and manage in-basket, document encounters. Resolved system issues by effectively communicating with Project and Team leads. Liaise between the end-users and the Command Center for issue reporting and resolutions for any major issues. Ensure completion of competency based learning assessments of end users.

**Atlantic Health System, Morristown, New Jersey (Wave 3) June 20 – June 30 2019**

**Cerner Millenium/power charting Support**

Supported front end users on registering patients, customizing their DAR, and scheduling appointments. Resolved system issues by effectively communicating with Project and Team leads. Liaise between the end-users and the Command Center for issue reporting and resolutions for any major issues. Provided assistance with Cancel, Reschedule, Walk-in, Follow up, check out. Assist with EOD (End of Day) and setting up Cash Drawer. Assist in proper uploading registration documents.

**Barnes-Jewish Hospital, St. Louis, Missouri (Wave 1)**   **June 3 – June 18 2018**

**Epic Activation Consultant - EPIC Ambulatory, Cadence/Prelude/Mychart**

Provided elbow support to end-users. Provided training in In-basket workflows and encounters. Assisted staff with utilization of smart phrases smart-sets and manage in-basket, document encounters. Resolved system issues by effectively communicating with Project and Team leads. Liaise between the end-users and the Command Center for issue reporting and resolutions for any major issues. Ensure completion of competency based learning assessments of end users.

**Houston Methodist, Willow brook, Texas May 14 – June 1, 2018**

**Epic Support – CPOE, ClinDoc**

Guided physicians and nurses on general workflow in the Observation Unit. Supported Physicians, Nurses and MAs in the Admission, Transfer and Discharge process using Epic Care Inpatient. Provided direct analytical EPIC floor support to physicians, nurses, and staff during go-live. Provided support to Nurses and Physicians on how to document notes, using different inpatients navigators such as rounding and admission navigator. Train Physicians how to effectively use and modify note templates and manage orders. Resolved system issues by effectively communicating with project and team leads, command center and supporting staff.

**Atlantic Health System, Morristown, New Jersey (Wave 2) April 24 – May 13 2017**

**Zone Lead - Cadence/Prelude/MY chart (Soft and Main Go-Live)**

Supported five centers during soft go-live at the Cancer Center. Zone Lead during soft and main go-live. Assisted with workflow of Check-in, Checkout, registration and Insurance verification processes. Assisted end-users on referral entry and work queues. Assisted Office Manager with preparation of provider templates and schedules. Assisted office staff with personalization of work queue and dashboard.